

Be **RainWise** rebates for rain gardens & cisterns

www.rainwise.seattle.gov



Seattle
Public
Utilities



King County

RainWise Contractor Program Participation Criteria

Rainwise is a publicly funded rebate program that relies on independent contractors to install voluntary green stormwater infrastructure (GSI) on private property. Funding is provided by Seattle Public Utilities and King County Water Treatment Division. As public agencies, it is our duty to ensure that all RainWise contractors are determined to be in good standing with State of Washington licensed contractor requirements, City of Seattle business requirements and have also followed RainWise programmatic requirements. Those contractors that meet these requirements are eligible to apply for rebates and will be promoted as RainWise Contractors through our program outreach, including being listed on the RainWise website's Contractor Roster. Those contractors that do not meet these criteria will be removed from the roster until the criteria is met and cannot apply for rebates or promote themselves as RainWise contractors.

The criteria are as follows:

- Attend the 3 Day RainWise Contractor Orientation
- Submit and keep current Seattle Business License
- Submit and keep current Washington State Contractors License
- Abide by RainWise best practices (Design Details adhered to, do not miss inspections, customer service, etc.)
- New Contractors: Perform one successful installation in your first year
- Existing Contractors: Perform one successful installation every two years

Examples of best practices issues include but are not limited to:

- Failure to show for pre/post inspections
- Failure to use program design standards
- Failure to consistently submit correct rebate paperwork
- Consistent unresolved complaints from RainWise customers
- Any aggressive, confrontational, or threatening behavior towards inspectors or RainWise staff

For more information, visit rainwise.seattle.gov.